



Benefit Eligibility Guide

Example of questions to explore with your insurance carrier:

- What medical services are covered under my plan?
- Who is eligible to provide these services to me under my benefits coverage?
- What are the credentials required from my specific insurance plan regarding my chosen health provider?
- Are there supervision requirements from my plan that enable me to access services?
- What is the maximum amount of coverage I have per year?
- What are the terms of the maximum (percentage covered per session, etc.)?
- Does the provider offer direct billing?
- What is the process for submitting receipts for reimbursement purposes if my plan does not allow the provider to submit claims on my behalf through direct billing?

Serene View Ranch clinicians are licensed and/or registered with their respected regulatory body/association. Our team is comprised of:

- Psychologists with a Masters program in Clinical Psychology as Psy. M. or M. Psych
- Social Workers with a Master's Degree as M.S.W., R.S.W.
- Counselling Therapists with a Master's Degree in Guidance and Counselling as Canadian Certified Counsellor, CCC and/or Counselling Therapists, CT, designation
- Occupational Therapist with a Master's Degree with PEI Reg. OT designation
- Registered Acupuncturist (R.Ac) Licensed through the college of traditional Chinese medicine practitioners and acupuncturists of Ontario (CTCMPAO)
- Board Certified Biofeedback Clinician with the Biofeedback Certification International Alliance (BCIA)
- Masters of Music Therapy with specialized training in Neurologic Music Therapy (NMT)
- Registered Yoga Therapist with the International Association of Yoga Therapists (C-IAYT) may be covered under "Naturotherapy"
- Registered Holistic Nutritionist (RHN) may be covered under "Naturotherapy"

It would also be helpful for Serene View Ranch to know:

Do you have more than one carrier? If I have a secondary carrier, it would be important to utilize this question guide for both carriers so that you have a clear idea of the totality of your counselling eligibility.

Please note for Equine assisted services, those sessions would be with either a Psychologist, Social Worker or Counselling Therapist. There would be an additional fee for these sessions. Please call and ask for the current rate. The full session may be covered by insurance, or the additional fee may need to be covered by the participant.

Thank you for utilizing our helpful tool to understand the parameters of your benefits plan and communicating this information with Serene View Ranch to help us serve you.